The key theme of this book is organizational learning and its consequences for the field of air safety. Air safety rates have been improving for a long time, demonstrating the effects of a good learning model at work. However, the pace of improvement has almost come to a standstill. *Improving Air Safety through Organizational Learning* explains this situation as being the consequence of a development model supported chiefly by information technology being introduced as an alternative to human operators, and offers a new development model, one that makes strong use of technology but at the same time questions every step and suggests possible ways to recover the lost learning capacity.

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Contents: Commercial aviation: a high risk activity; Event analysis as an improvement tool; Safety in commercial aviation: risk factors; Explanation of the reduction in the rate of learning in complex environments; Organizational learning in air safety: lessons for the future; Meaning and trust as keys to organizational learning; The future of improvements in air safety; Conclusion; References; Index.

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September 2007
188 pages
Hardback
978-0-7546-4912-0
£55.00